



Group safety, wellbeing and environment policy statement

Scope

This policy statement is applicable to the business units of the National Roads and Motorists Association Group (the NRMA) and its wholly owned entities operating in Australia and is relevant to all group employees, contractors and other persons.

Our vision

Keep People Moving whilst protecting our employees, contractors, members, customers and passengers from injury and our environment from harm.

Our commitment

At the NRMA we are absolutely committed to everyone taking responsibility and being accountable for meeting our Safety, Security and Environment obligations to provide a safe workplace and protect the environment. The NRMA is committed to the following principles:

- We will keep you safe along the way by eliminating hazards and reducing risks, both physical and psychosocial, particularly where they could cause harm to our people and community or our environment.
- Our focus will be both on fatal risks (rare events with potentially severe consequences) and lower risks (events which occur more frequently but with a less severe outcome).
- We will be there when you need help through promoting mental health support and wellbeing initiatives.
- Creating a Just Culture that empowers people to own their safety behaviours and make good choices both at work and in their home life.
- We will walk in your shoes to engage and consult with all workers, worker representatives and stakeholders to promote meaningful communication, build trust and deliver learnings and innovate. This enables us to continually improve our safety management system.
- We know your time is precious, so we provide proactive and insightful information, training and instruction to ensure we all have the capability to work safely and protect our environment.
- Working towards net zero greenhouse gas emissions and planning for the impacts of a changing climate.
- Reducing our environmental impacts by preventing pollution and using energy, water and materials sustainably.
- Looking for opportunities to support nature and biodiversity in our local ecosystems.
- Helping the environment and our communities in line with our Community and Sustainability Policy.
- Maintaining a framework to manage current and future physical security risks, while supporting our teams to respond to active events.
- We will stay one step ahead by meeting or exceeding regulatory obligations and have a robust and accessible management system framework to facilitate and support this.

Our leadership

Our Leadership Team will stay informed about safety, though listening to our people, asking difficult questions and testing our safety systems. The NRMA Group will ensure it is adequately resourced and will set annual objectives to realise our vision.

Worker, Customer and Member Safety

NRMA has zero tolerance for exposing our workers, customers and members to fatal risks without adequate controls in place and will support the continuous improvement of workplace safety for workers, customers and members.

A handwritten signature in blue ink that reads 'Rohan'.

Rohan Lund
Group CEO

